COMPLAINT PENDING AGAINST CPWD ENGINEERS

3458. MAULANA OBAIDULLAH KHAN AZMI : Will the Minister of URBAN DEVELOPMENT be pleased to state :

(a) whether Government have received complaints from the Resident Welfare Association, J-Block, Mandir Marg, New Delhi against the CPWD engineers for not attending the complaints promptly and complaints remain unattended for months together; and

(b) if so, the details thereof and what action has so far been taken therein ?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT AND THE MINISTER OF STATE IN THE MINISTRY OF WATER RESOURCES (SHRI P. K. THUNGON) : (a) Yes, Sir.

(b) The complaints are on the following points :—

(i) The Junior Engineer presently posted at CPWD Enquiry Office, Mandir Marg is not attending to the complaints lodged, promptly and the complaints remain unattended for a long span of period.

(ii) when the complaints approach the Junior Engineer in connection with the complaints, he reacts in an impolite and rude manner.

(iii) the Junior Engineer neither attends to complaints of minor natures, nor to complaints of serious nature.

The Junior Engineer incharge of Mandir Marg enquiry office has been cautioned to be polite with the allottees of the area and attend to their problems, which fall within his competence, promptly.

SUBLETTING OF QUARTERS IN K-BLOCK, CLIVE SQUARE DIZ AREA

3459. MAULANA OBAIDULLAH KHAN AZMI : Will the Minister of URBAN DEVELOPMENT be pleased to state :

(a) whether it is a fact that the residents of DIZ area in K-Block, Clive Square, New Delhi have let out their dwelling units and Garrages at exorbitant rate;

(b) whether it is also a fact that many of them have constructed Jhuggis in and around the area particularly the employees of Directorate of Estates in the Press Pool;

(c) if so, what steps Government have taken to remove the Jhuggis and whether enquiries have ben conducted against those subletting their quarters by showing the ration cards and action taken thereon; and

(d) whether any complaints in this regard have been received from the residents as well as from the Association, if so, the action taken thereon ?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT AND THE MINISTER OF STATE IN THE MINISTRY OF WATER RESOURCES (SHRI P. K. THUNGON) : (a) Complaints regarding letting out of dwelling units and garrages by some of the residents of DIZ area in K-Block, Clive Square, New Delhi, have been received from time to time.

(b) Yes, Sir. As per report received, some of the residents have made unauthorised construction in the area. The employees of the Directorate of Estates are allotted accommodation from the General Pool and not from the Press Pool.

(c) and (d) Surprise inspections are carried out from time to time. In cases where subletting of residences and construction therein is established, necessary

action to impose the penalties, as provided in the Allotment Rules, is taken against the defaulters.

CORRUPTION IN GOVERNMENT OFFICE

3460. SHRI SHIV PRATAP MISHRA : Will the Minister of URBAN DEVELOPMENT be pleased to state :

(a) whether Government's attention has been drawn to the news item published in the Hindustan Times of 13th December, 1993 under the caption "Chamcha Niwas Quota" and also to the news item published in the 'Independent' an English fortnightly dated 16—31 August, 1993 on the same subject ;

(b) what is Government's reaction there to and the details in this regard;

(c) what action Government propose to initiate against the officials involved in these corrupt practices; and

(d) whether Government propose to conduct any CBI inquiry against those persons who are involved in this practice.

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT AND THE MINISTER OF STATE IN THE MINISTERY OF WATER RESOURCES (SHRI P. K. THUNGON) : (a) and (b) Yes, Sir. The news item appearing in Hindustan Times, dated 13-12-93 has come to the notice of the Government. In this regard, it may be clarified that the out of turn allotments have been made with the approval of competent authority to accommodate such cases of compassion which were not covered within the parameters of the existing normal rules.

(c) Disciplinary action under the rules is taken against those found guilty.

(d) There is no such proposal at present.

COMPLAINTS PENDING WITH CPWD SEWA KENDRA PESHWA ROAD, NEW DELHI

3461. MAULANA OBAIDULLAH KHAN AZMI : Will the Minister of URBAN DEVELOPMENT be pleased to state :

(a) whether it is fact that water complaints are not promptly attended to by the CPWD, Sewa Kendra, Peshwa Road, New Delhi;

(b) what is the number of complaints lodged by the residents of Baba Kharak Singh Marg, Government colony in the above office during the last three months, for not getting water due to obsolets pipe lines ;

(c) what is the number of complaints attended by the above office and what was the average time taken in their redressal;

(d) what is the number of pending complaints and reason therefor and steps taken to provide sufficient water; and

(e) the steps taken to tone up the CPWD services centre of Hovlock Square, New Delhi ?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT AND THE MINISTER OF STATE IN THE MINISTRY OF WATER RESOURCES (SHRI P. K. THUNGON) : (a) No, Sir.

(b) and (c) No such complaint regarding obsolete water pipe line by the residents of Baba Kharak Singh Marg Govt. colony has been registered during the last three months. However, the complaints regarding water supply from the